

4-H Online Policy/Terms and Conditions for Utah 4-H

Return Policy

Refund requests for 4-H enrollments will be authorized provided the request is received within 14 days from the transaction date. Event registration refunds will be authorized until registration for the event has closed. Once the event registration has closed a refund will be authorized only if another qualifying 4-H member is found to fill the vacancy. The refunded amount (for enrollment or event registration) shall be issued to the credit card from the original transaction. In the event the original credit card is no longer valid a check will be issued. If payment was made by cash or check, the refund will be issued by check. To request a refund please contact your local 4-H County Office.

Customer information is collected for the purpose of processing your enrollment in 4-H and event registration. This information is classified as private/internal data at Utah State University and is not shared. Any privacy concerns should be directed to Utah State University's Information Security Office at 435-797-8410.

Disclaimer

Utah State University has the utmost respect for our customer's privacy and security. USU takes great measures in providing secure solutions to collect payment. In accordance to state, federal, and industry security requirements.

This website will reference current terms and conditions on which Utah 4-H will operate.

Terms and conditions

Definition of Key Terms –

Utah 4-H is a division within Utah State University and will be providing the purchased product or service.

Customer – the individual completing the request to buy a product or service

Proper and expected use – Activities on this site are for defined use and shall not violate any law, statute, ordinance, or regulation.

Utah State University prides itself on excellent customer service and strives to make your online experience positive and secure.

User rights and responsibilities –

Upon request by the customer, the customer account can be made inactive, but historical data associated with the account will remain in USU's system.

Pricing – Prices vary depending on product selected. Individual products are priced accordingly.

Opting out – Due to nature of the system, once a registration or enrollment is complete, the order is stored in a secure system and cannot be expunged.

Accountability for online conduct - Utah State University's Utah 4-H operates in accordance with the Cash Handling policy 530 <https://hr.usu.edu/files/policies/530.pdf> and the Information Security Office policy 558 <https://hr.usu.edu/files/policies/558.pdf>.

Delivery / Shipping

- Shipping does not apply.
- Email confirmation will be sent upon enrollment submission. A second email will be sent when enrollment has been approved by the County office. Payment confirmation will not be sent via email. However, a payment invoice is available within the Family's 4-H Online account. Invoices can be generated from the "My Members List" page. In the "Member Reports" section select a member, then in the "Report" option, choose "Member-Enrollment Invoice." The invoice will generate and download in a pdf format.